

Ski Express Sample Itinerary - Queenstown

Skiing in New Zealand with Ski Express

13 June 2009 to 1 October 2009 (Queenstown)

Ski Express has packages available to the three key South Island Ski Resorts – Methven (Mt Hutt), Wanaka (Treble Cone, Cardrona and Snow Park) and Queenstown (Coronet Peak and The Remarkables), as well as Mt Ruapehu (North Island), New Zealand's largest ski area! Ski Express packages offer unique inclusions that enhance the skier's experience in resort.

Day 1

Arrive in Queenstown where you will be met by a Ski Express Host and transferred to your hotel (seat in coach basis). Depending on the timing of your arrival flight, there may be a chance for some skiing today. Accommodation included on a room only basis.

Days 2 – 3

Two full days to enjoy the Southern Hemisphere's only true ski resort. Select the skiing option of your choice (Silver Resort Pass, Gold Resort Pass or Ski & Activity Pass) and take advantage of the magnificent ski areas of Queenstown. Enjoy all the added value inclusions of a Ski Express package (see above). Accommodation included on a room only basis.

Day 4

Depart Queenstown. You will be transferred from your hotel to the airport by a Ski Express Host (seat in coach basis). Depending on the timing of your departure flight, there may be a chance for some skiing today.

Extra days

Extra days are available including accommodation on a room only basis, the skiing option of your choice, and the added value features of a Ski Express package (see above).

Package Details

QUEENSTOWN:

Queenstown Resort Pass Package and Extra Days

- Return Queenstown airport/hotel transfers
- Three nights room only accommodation at a hotel of your choice
- Four day Silver Resort Pass including unlimited skiing (lift pass only - from 9:00am) at Coronet Peak and The Remarkables and unlimited mountain transfers to Coronet Peak or The Remarkables.
- Discount Bonus Card and Resort Guide
- Extra days include accommodation on a Room Only basis (no meals) and an extra days Silver Resort Pass.
- Prices are in New Zealand Dollars per person, including Goods and Services Tax (GST) at 12.5%
- *Package price also includes 2 hours guided mountain tours Monday to Friday with Ski Express hosts, twice weekly coffee & muffin, and night skiing at Coronet Peak (Friday and Saturday nights, mid-July to mid-September – dependent on weather and snow conditions).*

For Gold Resort Pass package pricing please refer to the surcharge table below the Queenstown pricing grids.

Queenstown Ski & Activity Pass Package and Extra Days

- Return Queenstown airport/hotel transfers
- Three nights room only accommodation at a hotel of your choice
- One Day Ski & Activity Pass
- One Day return mountain transfers to Coronet Peak, The Remarkables or Cardrona
- Discount Bonus Card and Resort Guide
- Extra days include accommodation on a Room Only basis (no meals), one day Ski & Activity Pass and one day return mountain transfers to Coronet Peak, The Remarkables or Cardrona.
- Prices are in New Zealand Dollars per person, including Goods and Services Tax (GST) at 12.5%, and include commission at your contract rate
- *Package price also includes 2 hours guided mountain tours Monday to Friday with Ski Express hosts, twice weekly coffee & muffin, and night skiing at Coronet Peak (Friday and Saturday nights, mid-July to mid-September – dependent on weather and snow conditions).*

Hotel	Room Type	Pax	Silver Resort Pass Package	Extra Days	Ski & Activity Pass Package	Extra Days
Mercure Resort Queenstown	Run Of House	1	944	331	817	345
		2	659	236	532	250
		3	620	223	493	237
	Lakeview Room	1	1028	359	901	373
		2	701	250	574	264
		3	650	233	523	247
Copthorne Hotel & Resort Queenstown Lakefront	Run Of House	1	884	311	757	325
		2	629	226	502	240
		3	602	217	475	231
	Standard Lakeview Room	1	956	335	829	349
		2	665	238	538	252
		3	626	225	499	239
	Superior Room	1	1040	363	913	377
		2	707	252	580	266
		3	656	235	529	249
	Superior Lakeview Room	1	1160	403	1033	417
		2	767	272	640	286
		3	692	247	565	261
Rydges Lakeland Resort	Superior Room (June, September, October)	1	1040	363	913	377
		2	707	252	580	266
		3	656	235	529	249
	Superior Room (July, August)	1	1070	373	943	387
		2	722	257	595	271
		3	665	238	538	252
	Deluxe Room (June, September, October)	1	1160	403	1033	417
		2	767	272	640	286
		3	692	247	565	261
	Deluxe Room (July, August)	1	1184	411	1057	425
		2	779	276	652	290
		3	704	251	577	265
Scenic Circle A-Line Hotel	Standard Room	1	950	333	823	347
		2	662	237	535	251
		3	614	221	487	235
	Guaranteed View Room	1	1094	381	967	395
		2	734	261	607	275
		3	662	237	535	251
Scenic Circle Aurum Hotel Scenic Circle Aurum Hotel & Suites	Superior Room	1	1094	381	967	395
		2	734	261	607	275
		3	662	237	535	251
	Superior Mountain View Room	1	1268	439	1141	453
		2	821	290	694	304
		3	719	256	592	270
	Superior Premium Lakeview Room	1	1298	449	1171	463
		2	836	295	709	309
		3	731	260	604	274
	One Bedroom Suite	1	1388	479	1261	493
		2	881	310	754	324
		3	761	270	634	284
	One Bedroom Mountain View Room	1	1562	537	1435	551
		2	968	339	841	353
		3	818	289	691	303
	One Bedroom Premium Lakeview Suite	1	1592	547	1465	561
		2	983	344	856	358
		3	830	293	703	307
Two Bedroom Suite	2	1229	426	1102	440	
	3	944	331	817	345	

		4	803	284	676	298
	Two Bedroom Mountain View Suite	2	1346	465	1219	479
		3	1022	357	895	371
		4	860	303	733	317
	Two Bedroom Premium Lakeview Suite	2	1361	470	1234	484
		3	1031	360	904	374
		4	869	306	742	320
Hotel St Moritz	Guest Room (June)	1	1094	381	967	395
		2	734	261	607	275
	Guest Room (July-October)	1	1280	443	1153	457
		2	827	292	700	306
	Guest Room Lakeview (June)	1	1316	455	1189	469
		2	845	298	718	312
	Guest Room Lakeview (July-October)	1	1502	517	1375	531
		2	938	329	811	343
	One Bedroom Alpine Suite (June)	1	1316	455	1189	469
		2	845	298	718	312
	One Bedroom Alpine Suite (July-October)	1	1502	517	1375	531
		2	938	329	811	343
	One Bedroom Alpine Suite Lakeview (June)	1	1532	527	1405	541
		2	953	334	826	348
	One Bedroom Alpine Suite Lakeview (July-October)	1	1718	589	1591	603
		2	1046	365	919	379
	Two Bedroom Apartment (June)	2	1097	382	970	396
		3	857	302	730	316
		4	734	261	607	275
	Two Bedroom Apartment (July-October)	2	1190	413	1063	427
		3	917	322	790	336
		4	782	277	655	291
	Two Bedroom Apartment Lakeview (June)	2	1295	448	1168	462
		3	989	346	862	360
4		836	295	709	309	
Two Bedroom Apartment Lakeview (July-October)	2	1388	479	1261	493	
	3	1049	366	922	380	
	4	881	310	754	324	
Sofitel Queenstown Hotel & Spa	Superior Room – 1 King Bed (June)	1	1514	521	1387	535
		2	944	331	817	345
		3	845	298	718	312
	Superior Room – 1 King Bed (July-October)	1	2246	765	2119	779
		2	1310	453	1183	467
		3	1088	379	961	393
	Superior Lakeview Room with Spa (June)	1	1874	641	1747	655
		2	1124	391	997	405
		3	965	338	838	352
	Superior Lakeview Room with Spa (July-October)	1	2606	885	2479	899
		2	1490	513	1363	527
		3	1208	419	1081	433
	Sofitel Suite with Spa (June)	1	2240	763	2113	777
		2	1307	452	1180	466
		3	1085	378	958	392
	Sofitel Suite with Spa (July-October)	1	2972	1007	2845	1021
		2	1673	574	1546	588
		3	1328	459	1201	473
	Sofitel Lakeview Suite with Spa (June)	1	2600	883	2473	897
		2	1487	512	1360	526
		3	1205	418	1078	432
	Sofitel Lakeview Suite with Spa (July-October)	1	3332	1127	3205	1141
		2	1853	634	1726	648
		3	1448	499	1321	513

Queenstown – Upgrade Options

Gold Resort Pass Upgrade (from Silver Resort Pass)		
Package \$250.00	Extra Day	\$125.00 (Adult)
Package \$250.00	Extra Day	\$125.00 (Child)
Gold Resort Pass with Clothing Upgrade (from Silver Resort Pass)		
Package \$354.00	Extra Day	\$177.00 (Adult)
Package \$326.00	Extra Day	\$163.00 (Child)

The Resort Pass (Silver, Gold or Gold With Clothing) must be booked for the entire duration of the stay and is non refundable/non transferable. Above Resort Pass pricing includes return ski shuttle transfers for the same duration as the Resort Pass.

Ski Area Operating Dates

Please note that opening and closing dates are subject to snow conditions on each mountain and may vary from the dates listed below.

Queenstown	Coronet Peak	06 June – 04 October 2009
	The Remarkables	20 June – 11 October 2009
Wanaka	Cardrona	26 June – 04 October 2009
	Treble Cone	27 June – 04 October 2009

Ski Express Exclusive Lift Pass Options

Silver Resort Pass (if you *do want* to ski for the full duration)

Our Resort Passes are the most popular choice out of all our lift pass selection because they save you time and money. This style pass is the most user friendly of any pass on offer (except the Gold Resort Pass below) as it avoids ticket office windows and carrying around endless vouchers and gains you maximum time on the slopes. It also includes unlimited mountain transfers (with ski shuttle packages) and lift pass for the duration of your stay in resort at Mt Hutt, Methven or a lift pass for the duration of your stay valid at Coronet Peak and The Remarkables, the closest ski areas to Queenstown. – all at an amazing discounted price.

Note: The Silver Resort Pass must be purchased for the entire duration in resort and is non-transferable/nonrefundable in the event of a non-skiing day.

Children 6 & under receive free day lift passes at Coronet Peak & Mt Hutt, while children 10 & under receive free day lift passes at The Remarkables. This can not be pre-booked and parents must present proof of age at the ticket office window of these resorts to receive passes.

Please note: The Silver Resort Pass is not available in Wanaka or Mt Ruapehu.

Gold Resort Pass (if you *do want* to ski for the full duration)

If you thought the Silver Resort Pass was good, it just got better with the ease of the Gold Resort Pass by adding ski/snowboard rental and lessons to the pass. A similar concept to the Silver Resort Pass, this pass not only includes unlimited mountain transfers (with ski shuttle packages) and lift passes, but also unlimited ski/snowboard hire and ski/snowboard lessons for the duration of your stay in resort – all at an amazing discounted price.

Note: The Gold Resort Pass must be purchased for the entire duration in resort and is non-transferable/nonrefundable in the event of a non-skiing day.

* Child minimum age for Gold Resort Pass is 6 years

* Please note that children 6 & under receive a free day lift passes when they show proof of age at the ticket office at Coronet Peak or Mt Hutt, and children 10 & under receive a free day lift pass at The Remarkables. This can not be pre-

booked and children will not be issued with a Resort Pass as a ticket. If customers pre-purchase a Gold Resort Pass for a 6 year-old they will be charged for a child Gold Resort Pass, but they still get unlimited group lessons and ski hire which are not free for any age.

All equipment hired must be picked up from nzski.com at either Coronet Peak or The Remarkables in Queenstown or in Methven at Mt Hutt. Both resort passes **do not** include clothing hire.

For those who do want clothing (jacket and pants) hire for the full duration of their holiday, this can be purchased in conjunction with the Gold Resort Pass. Please see the “Gold Resort Pass Including Clothing” surcharge table on the pricing document for upgrade costs. Clothing Add On not available to under 7 year olds.

Please note: The Gold Resort Pass is not available in Wanaka or Mt Ruapehu.

Other Lift Pass Options

Ski and Activity Pass (if you **do not** want to ski for the full duration)

This is the ultimate in flexibility. Choose from skiing the major South Island ski areas of Coronet Peak, The Remarkables, Cardrona, Treble Cone and Mt Hutt as well as a number of other southern ski areas, in addition to a varied selection of activities, shopping and dining. This pass works on a voucher system – you simply purchase as many Ski and Activity Pass vouchers as you would like, and then decide what activity to exchange them for each day, making your holiday totally flexible. There is no need to get stuck with unused vouchers at the end of your holiday with so much to choose from. Most exchanges are a straight swap or an easily identifiable amount towards goods or services - making the Ski and Activity Pass exceptionally easy to use. Ask your travel consultant for the full list of inclusions, as well as any upgrade costs, or contact our hosts once you arrive in resort. (Please note for added flexibility this pass is best matched with a rental car package).

Choose from up to 18 Ski areas including

- Coronet Peak
- The Remarkables
- Treblecone
- Cardrona
- Mt Hutt
- Snow Park
- Snow Farm
- Ohau
- Hamner Springs
- Round Hill
- Mt Cheeseman

Or choose from an impressive range of activities from jetboating to a relaxing massage at a day Spa, or a host of shopping and dining options.

Terms and Conditions

Reservation

Deposit of \$500 per pax (not refund once confirm) is to be made for reservation.

Amendments

Amendments of confirmed holiday arrangements incur a charge of \$80 per file if made at least 45 days prior to arrival or \$150 per file if within 45 days of arrival. Additionally, any charges due to supplier cancellation fees will be levied.

Late Bookings

Bookings made within 14 days of departure may incur an additional charge to cover communications and courier charges.

Cancellations

A cancellation fee of \$500 per person is applicable once a booking has been confirmed. Within 45 days will be FULL Cancellation Charge.

Ski Express Hosts-exclusive to Ski Express

Based in Queenstown and Methven, our Ski Hosts are there to help your guests get the most out of their holiday. Whether it is advising on the best ski runs, favorite après ski haunts, local activities or just sharing a tale or two. Described as the best in the industry, our hosts consistently exceed our guest's expectations by over 95% each winter. They are chosen for their excellent customer service, problem solving, language and skiing skills along with their experience of working in the top ski areas all around the world. From the moment your clients arrive in resort to the moment they leave, there will be a Ski Express Host to assist them throughout their holiday.

Please note there are no hosts or host services at Mt Ruapehu.

Guest comments:

- ❖ Dan, our host, was excellent, always available, friendly, helpful, great advice, knowledgeable - top bloke, Ski Time Methven was an amazing accommodation, Earl and Jeff the managers were really friendly and helpful, food was exceptional and room and service first class.
- ❖ Everyone was extremely friendly and helpful, nothing was too hard! Have never holidayed where all so nice and happy to help and answer questions.
- ❖ Hotel host was great. Guides were also a huge help - they knew the mountains intimately, were great skiers/boarders and were there to show skiers/boarders of all abilities around the mountains. Once again, met great friends that I will keep in touch with.
- ❖ Ski Express made the experience quite easy by organising transfers and transport to the ski fields. The transport to ski is excellent and makes the experience more relaxed. Overall the experience was excellent.
- ❖ Ski Express hostess on site at hotel was very helpful - Sarah was terrific, guided mountain ski tour fantastic, and bar nights great value.
- ❖ Antonia made us very welcome from pickup to departure - a real plus to our holiday. Cheers.

Ski Express Host services "What's on each week and where to find us!"

❖ **Coffee and muffin - Cardrona, Treble Cone, Mt Hutt and The Remarkables**

Missed breakfast? Our popular morning teas are held on the deck of the day lodge at The Remarkables (**every Monday and Friday**) and Mt Hutt (**every Monday and Thursday**); **Cardrona in the Noodle Bar on Tuesday and Treble Cone in the Café on Thursday** from 10 am to 10.30 am. Our Ski Hosts offer this complimentary coffee with a muffin exclusively to Ski Express guests only.

❖ **Mountain Tours are offered free for intermediate to advanced skiers or riders**

Join our Ski Express Hosts for a two hour tour of the ski areas at the following mountains on the following days:

Coronet Peak, Queenstown	Monday to Friday (10:45am)
The Remarkables, Queenstown	Mondays & Fridays (10:45am)
Cardrona, Wanaka	Tuesdays (11:00am)
Treble Cone, Wanaka	Thursdays (11:00am)
Mt Hutt, Methven	Monday to Friday (10:45am)

Another complimentary service exclusive to Ski Express guests where you can meet others from all around the world and join in the experience of discovering the best runs on the mountain.

❖ **Ski Express Resort Activity Centre**

If you missed your host on arrival, this is where you can pick up your documentation or find out more about the resort and what's on each week. Here are the details for each resort:

Queenstown

Location: TBA – (central Queenstown location)
Open: Daily from 8 am to 6 pm

Methven

Location: C/-Methven Travel, Main Street, Methven
Open: Daily except Saturday from 8 am to 9 am and from 4 pm to 5:30 pm

❖ **Hosted Properties - Queenstown Only**

Located in four of Queenstown's leading properties; ***Mercure Resort Queenstown, Copthorne Hotel & Resort Queenstown Lakefront, Rydges Lakeland Resort Queenstown and Novotel Queenstown Lakeside*** you will find our Ski Hosts residing, offering an extra service to the guests who choose to stay here.

These services include your own information desk located in the reception area of the hotel and manned by your Ski Express Host ***daily from 7.30 am to 9 am***. Here your host is conveniently on hand to update you on the latest snow and weather conditions, answer any enquiries and take bookings for ski/snowboard lessons, equipment and clothing rental, après ski and local activities. Phone them from your room to find out whether it is worth getting up or not depending on the weather and whether or not it has dumped snow overnight.

Your resident host will also be available after skiing, in your ***hotel bar from 5.30 pm to 6.30 pm every evening except Wednesday***. Catch up for a chat about your day's activities, meet fellow guests and find out what's on offer for the rest of the week.

You are also invited to join your host on a ***Sunday or Thursday night at 5:30pm for the Welcome Nights*** held at all of these properties for a ***free Welcome Drink***. Learn more about the resort from your host, find out what's happening that week and meet fellow guests.

❖ **Après Ski Programme**

All 3 resorts offer an array of different bars and restaurants to choose from many of which feature in your Resort Guide Voucher Discount/Bonus Book. We have compiled a programme that has proven popular with guests year after year and provides an opportunity for meeting other guests. It is as follows:

Sunday 5:30 pm to 6:30 pm:	Welcome Night Hosted Properties Queenstown
Monday 7:15 pm	*Queenstown or Methven by Night
Tuesday	Free to explore or have a night in
Wednesday 5.30 pm to 7 pm	**Prize Night Queenstown and Methven
Thursday 5.30 pm to 6.30 pm:	Welcome Night Hosted Properties Queenstown
Friday 4 pm to 9 pm	Night Skiing Coronet Peak, Queenstown
Saturday 4 pm to 9 pm	Night Skiing Coronet Peak, Queenstown

****Queenstown and Methven by Night***. These popular tours are a great way to find the best bars in resort. Our Ski Express Hosts will take you to four of the top spots in each resort. Bookings are made in resort for a small charge.

*****Ski Party Prize Night*** Held on a Wednesday night in Queenstown and Methven from 5:30 pm to 7:00 pm at a local bar, you will receive a complimentary drink on arrival. Ski Express Hosts give out prizes for local activities. Meet other guests and local operators.

Resort Guide Voucher Discount & Bonus Book

Included with your documentation you will find a booklet offering over \$300 worth of discounts and bonus vouchers for an array of local activities, restaurants, bars and shops.

